



## The Volkswagen Modern Apprenticeship Programme

The Volkswagen Modern Apprenticeship Programme has been designed to equip you with the relevant skills and knowledge to become fully qualified in your chosen career.

The Apprenticeship is for four years (three years of training with the academy) and consists of a variety of workplace and off-the-job training. Your career will be given full support to help you successfully complete the Programme.

Few businesses can offer their employees such diversity, challenges, excellent training and career development prospects. Volkswagen offer a wide choice of attractive career opportunities for all levels of experience, aptitude and personality types – whether you are technically minded, a ‘numbers’ person or more people oriented.

Every Apprentice is encouraged to demonstrate initiative and contribute his or her own ideas for improving customer service and developing the business. But this approach requires a special type of person. You must have the ambition to contribute and succeed in a fast-paced, results oriented environment and strive to be the best in everything you do.

## Introduction

People are at the heart of the Volkswagen culture, which is one of innovation, progress and a desire to deliver exceptional service.

We recognise that we can only achieve our business goals by attracting and developing the most talented people, affording them the right development and the means and motivation to realise their full potential.

We attract, develop, reward and recognise the broad range of individuals who build our success. They deserve a great place to work – one which they can feel proud, a place of warmth, support and enthusiasm.



## How the Programme Works

The Volkswagen Modern Apprenticeship Programme is designed to train and develop Apprentices to keep pace with advancing technology and high levels of customer service.

The Volkswagen Modern Apprenticeship Programme provides school leavers with an exciting and challenging opportunity to receive formal qualifications through extensive product training while in full-time employment. Volkswagen offers a comprehensive four-year Advanced Apprenticeship Programme via its network of Volkswagen dealers.

On completion, you will have achieved Certificate III in Automotive Mechanical Technology.

Volkswagen has approved the Modern Apprenticeship Programme structure and will provide vehicles, training aids, tools and materials to ensure the apprenticeship is relevant to the marque.

The off the job training will be undertaken at a dedicated Volkswagen Learning Centre. The training will be residential and delivered in 8 x 1 week blocks throughout the Programme. In addition, Volkswagen’s own special technical trainers will deliver product specific courses, keeping apprentices up-to-date with Volkswagen’s latest technology.

## The Volkswagen Commitment

Throughout Volkswagen we have a rigorous commitment to quality and excellence. Our products are highly acclaimed, our processes for distribution and support services are world class and we have some of the most technologically advanced resources in any industry. We have a reputation for providing the best and most genuine customer retail experience to every person visiting our dealerships. We want you to be part of this delivery.

Volkswagen is committed to the continuous development of the skills and knowledge of its people, through training, coaching and distance learning. For Volkswagen to maintain its excellent reputation, employees need to be kept up-to-date with changes in technology and commercial developments that affect the delivery of customer satisfaction and the business objectives. We therefore invest heavily in training, making our people some of the best trained in the industry.

A career with Volkswagen is a very unique and rewarding experience.





Das Auto.

### Programmes - The choice is yours

As a Service Technician you will be involved in all aspects of maintenance and repair from routine servicing to the complete component overhaul of vehicle systems. Electronic fault diagnosis using the latest CD-ROM diagnostic equipment now forms part of everyday routine in Volkswagen dealers.

Technicians are also vital to customer care. The service provided by the workshop is a major factor considered by customers when they decide to replace their car.

You are required to have a keen interest in the motor vehicle industry and be fully committed to completing the course.

### Benefits

- Full-time employment at a Volkswagen Dealer.
- Block release tuition at our centralised training headquarters plus continual assessment in the workplace.
- All qualification fees and training course fully paid for by sponsoring Dealer.
- Exclusive use of Volkswagen vehicles, literature and tools.
- Nationally recognised qualifications.
- Certificate III in Automotive Mechanical Technology.
- Distance learning.
- Service Technician status on the Volkswagen Technical Training Qualification Pathway.
- A real opportunity for a career in an exciting industry.

### Qualifications to Achieve

- Certificate III in Automotive Mechanical Technology.
- Volkswagen Service Technician Status.

### What to do Next

Complete the online application form at: [www.vantageautomotive.com](http://www.vantageautomotive.com)

Please submit without delay to avoid disappointment.

The Volkswagen Modern Apprenticeship Program is proudly managed and delivered by Vantage Automotive Pty Limited.

For further help or information please contact:.

### Volkswagen Modern Apprenticeship Programme.

PO BOX 8315  
Glenmore Park NSW 2745  
Ph: 0423 341 169  
Fax: (02) 9475 1178

[www.vantageautomotive.com](http://www.vantageautomotive.com)



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