



Volkswagen

## Das WeltAuto Warranty Terms and Conditions

### Warranty Period

The limited warranty under the Das WeltAuto program is valid for 1 year / unlimited kilometres.

**Your rights under this warranty sit alongside the consumer guarantees under the Competition and Consumer Act which cannot be excluded.**

### Start of Warranty Period

The warranty period begins when the new-vehicle limited warranty expires or on the Volkswagen Das WeltAuto Certified sale date, whichever occurs later.

### What is Covered

#### **1 year / unlimited kilometre warranty**

This warranty covers any repair to correct a defect in material or workmanship (except wear and tear), unless excluded in the section titled "What is Not Covered."

### What is not Covered

#### **Tyres**

Tyres are not covered by this warranty, but may be separately warranted by the tyre manufacturer.

#### **Maintenance services and adjustments**

This warranty does not cover the cost of parts and labour involved in any scheduled maintenance service. This warranty does not cover the replacement of filters, oil, lubricants or fluids unless their replacement is a necessary part of warranty service on a covered component. This warranty does not cover wheel alignments and balancing, brake and clutch adjustments or any mechanical adjustments that become necessary as a result of normal use or wear and tear. Adjustments are minor repairs not usually associated with the replacement of parts, such as headlight adjustments.

#### **Wear-and-tear items**

This warranty does not cover any wear-and-tear items, including, but not limited to, the replacement of clutch linings, brake pads, brake linings, brake rotors, brake drums, timing belts, spark plugs, the dust-pollen filter, the clutch-pressure plate, ignition wires, the distributor cap, the ignition rotor, ignition points, oil filters, the struts, shocks, strut bearings, batteries, exhaust systems, windshield wiper blades or inserts, incandescent bulbs, fuses, worn seat covers, the convertible top or other trim and appearance items that wear as a result of normal use or deterioration, radio/cassette head cleaning, CD lens cleaning and belts, hoses and clamps that wear as a result of normal use.

#### **Loan vehicle**

This warranty does not include a loan vehicle.

**Damage or malfunctions due to lack of maintenance, misuse or alteration**

This warranty does not cover any damage or malfunctions caused by abuse, intentional or unintentional misfuelling, use of the vehicle in competitive events, use of inferior parts, alteration of the vehicle or lack of maintenance, including, but not limited to, the failure to follow recommended maintenance-and-use instructions as set forth in the Owner's Manual and the Maintenance Manual.

**Damage or malfunctions due to improper repair or installation of equipment, accident or fire**

This warranty does not cover any damage or malfunction caused by improper repair of the vehicle, use of high-performance parts, modifications to the vehicle, use of non-original equipment manufacturer parts (and any subsequent damage, including damage or malfunctions to associated parts or systems), i.e., "chip tuning" or other modifications of factory-installed engine-management systems that would alter the vehicle performance specifications from those set by the vehicle manufacturer, improper installation of accessories, such as alarm systems or communications equipment, accident or accidental fire.

**Damage caused by the environment**

This warranty does not cover damage caused by airborne industrial pollutants (i.e., acid rain), bird droppings, stones, floodwater, windstorms and other similar occurrences.

**Paint**

Paint Warranty is only for first three years from new vehicle Warranty start date and is not extended as part of the Das WeltAuto certified 1 year / unlimited kilometre warranty.

**Other expenses**

**This warranty does not cover any incidental or consequential damage, including loss of value of the vehicle, lost profits or earnings and out-of-pocket expenses for substitute transportation or lodging.**

**Additional Important Warranty Terms**

This warranty is issued by Volkswagen Group Australia and does not apply to Volkswagen vehicles or parts and accessories not imported or distributed by Volkswagen Group Australia. This warranty and the remaining portions, if any, of the limited warranty for new Volkswagen vehicles, the limited warranty against corrosion perforation, the limited warranty for genuine accessories fitted at time of delivery and the limited warranty for genuine parts, to the extent that they have not expired, are the only express warranties made by Volkswagen Group Australia with respect to this Volkswagen Das WeltAuto Certified vehicle.

Neither Volkswagen Group Australia nor the manufacturer assumes or authorises any person to assume any other obligation or liability on its behalf.

**Where to Have Warranty Repairs Carried Out**

When a warranty repair is required, it is the responsibility of the owner / customer / agent of the vehicle to report the defect to an authorised Volkswagen Dealer (for current dealers and locations please refer to [www.volkswagenaustralia.com.au/findadealer](http://www.volkswagenaustralia.com.au/findadealer)).

All authorised Volkswagen Dealers are able to carry out warranty repairs on all Volkswagen vehicles. All warranty defects must be reported to an authorised Volkswagen Dealer as soon as possible and within a suitable time.

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